

Information Area (Volunteer) Thursday/Sunday Services

Role

A volunteer in the information area is open and available to answer questions from guests, attendees, and members concerning ministries and 'next steps' in the church.

Expectation

Each information area volunteer is responsible for running the information kiosks. During their service time, an information area volunteer:

- Cleans off any debris or excess informational packets from the kiosk counter.
- Restocks the pamphlet wall holders with the appropriate pamphlets when low.
- Directs attendees and members to the ministry catalog for information on specific ministry events.
- Connects guests, attendees, and members to the proper ministry lead when asked for additional information.
- Has a personable and cheery demeanor while at the kiosk, offering greetings to passerby-ers.
- Is not on cellular or other devices while serving.

In addition to the service expectations, volunteers are expected to participate in regular training, celebrations, and other ministry events. Volunteers are encouraged to invite new volunteers to join the team by inviting friends, family, Life Group members, etc. to serve with them. If you have a new volunteer for the team, please have them connect with the Hospitality Ministry Lead.

Personal Expectations:

- Membership
- Attend weekly worship service
- Participate weekly in a Life Group
- Maintain a consistent devotional time with God
- Live obediently to God's Word with your time, talents, and resources

Goal

Each person with a question is given an answer or directed to the proper personnel who can provide an answer. This makes them feel connected and confident in their next steps. Maintains the welcoming atmosphere of the church and makes each person feel like they are wanted and at home here.