

Usher (Volunteer) Weekend Services

Role

An Usher welcomes church guests with a friendly demeanor as guests enter the auditorium. Ushers offer assistance to guests looking for seats and directs/walks them to available seats. This service removes a burden from attendees and contributes to the vision of reaching the world for Jesus, one person at a time, through an act of kindness.

Expectation

Ushers get a unique opportunity to make a lasting impression for new guests. Let's work together to make sure that we create a neighborly environment for our members and a first impression that encourages the new guest to return.

Each Usher is responsible for welcoming and ushering church guests during their scheduled service. Service expectations of an Usher include:

- Engages with guests walking into service with a friendly demeanor
- Provides a cordial greeting to and makes eye contact with guests
- Offers to assist guests and attendees in finding seats
 - Walks guests/attendees to available seats as much as possible
- Goes out of their way to provide solutions for the elderly, handicap, or in need of further assistance
- Is willing and able to set up more chairs as needed
- Greets attendees already seated while walking around the auditorium, keeping in mind the open seats available
- Is available and open to answer questions from guests
- Limits conversation with other volunteers when guests are arriving
- Is not on cellular or other devices while serving

In addition to the service expectations, volunteers are expected to participate in regular training, celebrations, and other ministry events. Volunteers are encouraged to invite new volunteers to join the team by inviting friends, family, Life Group members, etc. to serve with them. If you have a new volunteer for the team, please have them connect with the Hospitality Ministry Lead.

Personal Expectations:

- Membership
- Attend weekly worship service

- Participate weekly in a Life Group
- Maintain a consistent devotional time with God
- Live obediently to God's Word with your time, talents, and resources

Goal

Every member, regular attendee, and new guest feels welcome and secure in the knowledge that Ushers are available to assist them in finding seats. This adds to the perception that the church cares and is willing to love and serve all those who walk in the door.